

# DEPARTMENT GOALS, OBJECTIVES, STRATEGIC OUTCOMES AND KEY PERFORMANCE INDICATORS

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## Fire Rescue Department

### Goals/Objectives:

- 1 Mitigate all fires, medical, and special operational emergencies in the Town of Davie
- 2 Maintain highly trained workforce
- 3 Provide a safe environment from fire hazards and preventable fires
- 4 Provide training and education programs to the community.
- 5 Manage the Department's grant resources effectively and efficiently to ensure that they are maintained to provide the maximum benefit to the Town and its residents.
- 6 Ensure all town departments are trained in the National Incident Management System (NIMS) as well as trained in Cardiopulmonary Resuscitation and in the Automatic External Defibrillator (CPR/AED).

### Strategic Outcomes:

- 1a Respond to all emergencies for help in the timeliest manner possible. (SP. 1, 2 and 5)
- 2a Provide Fire and EMS Training Schedule which all firefighters must complete 100% annually. (SP. 1, 2 and 5)
- 3a Provide for Annual Inspections Services. (SP. 1, 2 and 5)
- 4a Train the community in fire and EMS related courses. (SP. 1, 2, and 5)
- 5a Secure existing grant funds (SP. 2 and 4)
- 5b. Leverage grant funds (SP. 2 and 4)
- 5c. Submit timely reports and grant applications (SP 2 and 4)
- 6a. Provide NIMS training opportunities for Town employees. (SP. 1, 2, and 5)
- 6b. Provide CPR/AED training opportunities for Town employees (SP. 1, 2, and 5)

## Key Performance Indicators

### FY 2013- 3<sup>rd</sup> Quarter

- 1a) Average response time to emergencies within the Town under 8.00 min
- 2a) Percent of employees trained at a minimum of 20 hours per month
- 3a) Percent of completed annual inspections
- 3b) % of inspections completed within 24 hours of being scheduled
- 3c) % of plan reviews completed within 15 days
- 4a) Number of annual community sponsored training programs
- 5a) Number of grant secured
- 5b) Percent of grant reports submitted timely
- 5c) Percent of grant applications submitted timely
- 6a) % of TOD employees who received their basic NIMS certification
- 6b) % of TOD employees who received their CPR/AED training

	FY12		FY13 3 <sup>rd</sup> Quarter		FY14
	Goal	Actual	Goal	Actual	Goal
1a) Average response time to emergencies within the Town under 8.00 min	100%	90%	100%	87%	
2a) Percent of employees trained at a minimum of 20 hours per month	99%	100%	99%	97%	
3a) Percent of completed annual inspections	100%	100%	100%	51%	
3b) % of inspections completed within 24 hours of being scheduled	100%	100%	100%	100%	
3c) % of plan reviews completed within 15 days	100%	100%	100%	100%	
4a) Number of annual community sponsored training programs	25	50	30	6	
5a) Number of grant secured	3	4	3	1	
5b) Percent of grant reports submitted timely	100%	99%	100%	100%	
5c) Percent of grant applications submitted timely	100%	99%	100%	100%	
6a) % of TOD employees who received their basic NIMS certification	100%	74%	100%	86%	
6b) % of TOD employees who received their CPR/AED training	100%	92%	100%	96%	
* Not Applicable					