

DAVIE FIRE RESCUE DEPARTMENT

II. DEPARTMENT GOALS, OBJECTIVES, STRATEGIC OUTCOMES AND KEY PERFORMANCE INDICATORS

Strategic Plan Outcomes for the period of 1/1/2013 – 3/31/2013

Key Performance Indicators	FY2013 Jan – Mar 2013		FY2014		FY2015	
	Annual Goal	Quarter Actual	Goal	Actual	Goal	Actual
1a) Average response time to emergencies within the Town	8.00 min	7.19 min				
2a) Percent of employees trained at a minimum of 20 hours per month	99%	97%				
3a) Percent of completed annual inspections	100%	95%				
3b) % of inspections completed within 24 hours of being scheduled	100%	100%				
3c) % of plan reviews completed within 15 days	100%	100%				
4a) Number of annual community sponsored training programs	25	11				
5a) Number of grant secured	3	1 submitted				
5b) Percent of grant reports submitted timely	100%	100%				
5c) Percent of grant applications submitted timely	100%	100%				
6a) % of TOD employees who received their NIMS certification	100%	83%				
6b) % of TOD employees who received their CPR/AED training	100%	91%				

Goals/Objectives:

- 1 Mitigate all fires, medical, and special operational emergencies in the Town of Davie
- 2 Maintain highly trained workforce
- 3 Provide a safe environment from fire hazards and preventable fires
- 4 Provide training and education programs to the community.
- 5 Manage the Department’s grant resources effectively and efficiently to ensure that they are maintained to provide the maximum benefit to the Town and its residents.
- 6 Ensure all town departments are trained in the National Incident Management System (NIMS) as well as trained in Cardiopulmonary Resuscitation and in the Automatic External Defibrillator (CPR/AED).

Strategic Outcomes:

- 1a Respond to all emergencies for help in the timeliest manner possible. (SP. 1, 2 and 5)
- 2a Provide Fire and EMS Training Schedule which all firefighters must complete 100% annually. (SP. 1, 2 and 5)
- 3a Provide for Annual Inspections Services. (SP. 1, 2 and 5)
- 4a Train the community in fire and EMS related courses. (SP. 1, 2, and 5)
- 5a Secure existing grant funds (SP. 2 and 4)
- 5b. Leverage grant funds (SP. 2 and 4)
- 5c. Submit timely reports and grant applications (SP 2 and 4)
- 6a. Provide NIMS training opportunities for Town employees. (SP. 1, 2, and 5)
- 6b. Provide CPR/AED training opportunities for Town employees (SP. 1, 2, and 5)